



Your Experience Is Important to Us

We invite you to share your thoughts about your GI Associates experience.

Whether you want to share a reflection about how a GI Associates Team member (s) helped you or a family member, or if you have concerns about any aspect of your care, we want to hear from you.

You may initiate the process by speaking with a GI Associates Team member at any time, sending a message to your provide team via your gPortal account or completing a patient satisfaction survey.

You may also phone us at 715.847.0052 or Toll Free at 877.442.7762 and ask to speak with the Administrator.

At any time, you may also contact:

Department of Health and Family Services
Bureau of Quality Assurance
PO Box 2969
Madison, WI 53701-2969
Telephone: 608-266-8481
Or 1-800-642-6552
<http://dhs.wisconsin.gov/bqaconsumer/HealthCareComplaints.htm>

Medicare Beneficiary Ombudsman
1 (800) MEDICARE (1.800.633.4227)
<http://www.Medicare.gov/navigation/help-and-support/ombudsman.aspx>

Concerns regarding GI Associates pathology services may be reported to:
Joint Commission.

E-mail: patientsafetyreport@jointcommission.org

Fax: 630-792-5636

Mail: Office of Quality and Patient Safety, The Joint Commission One Renaissance Boulevard, Oakbrook Terrace, Illinois 60181

Pathology concerns may also be directed to: Centers for Medicare & Medicaid Services (CMS) Central Office, Division of Laboratory Services (CLIA), in Baltimore, Maryland at 410-786-3531 locally or at 1-877-267-2323 (toll free) extension 63531.

Notice Of Non-Discrimination

GastroIntestinal Associates Endoscopy Center, LLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Limited English Proficiency Services

ATENCIÓN: Se habla español, tiene a su disposición servicios gratuitos de asistancia lingüística.

Llame al 1-877-486-3716 (TTY: 711)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txhais lus, muaj kev pab dawb rau koj.

Hu rau 1-877-486-3716 (TTY: 711)